



WEBINAR

Wednesday, March 25, 2026 | 12 pm ET

Live Platform Tour: Recommended Care Plan Agent

Speakers

Aaqib Shehzad Staff Product Manager, AlayaCare

Alexander Skinner Director, AI & Strategic Programs, AlayaCare



Housekeeping

Welcome! We're so glad you could join us.

Today's webinar will be approximately 30 minutes including Q&A.

- ✓ All attendees will be muted and have their cameras off
- ✓ Questions can be submitted via the "Q&A" button on your screen
- ✓ If we don't have time to answer all questions a member of our team will follow-up via email
- ✓ The webinar recording will be emailed to you on March 27

Agenda

About AlayaCare

Introducing AlayaFlow: Meet the AI agents

Demo: Recommended Care Plan Agent

What does adoption look like for you?

Q&A with the AlayaCare team



Speakers



Aaqib Shehzad

Staff Product
Manager



Alexander Skinner

Director, AI
& Strategic Programs





ALAYACARE

About AlayaCare

You found your why. We're tackling the how.



THE OPPORTUNITY

Greater than 50% of agency back-office costs are in functions where automation could reduce costs, and move teams away from the manual, and closer to care.

Transform how your business operates.

Unlock team superpowers.

Amplify what every team can do with agents tailored to automating, simplifying and streamlining time consuming, manual and error-prone tasks.

24 hours a day. 7 days a week.

Deliver care and better outcomes with agents that can operate late nights, weekends and holidays with the verifying data and handling tasks like phone calls.

Shift teams to greater impact.

With administrative burdens reduced and unnecessary escalations eliminated, you can move your teams to focus on clients, connection and care.

Agents that amplify every team.



Intake

In development...



Referral

In development...



Engagement

In development...



Scheduling

Vacant Visit

More coming soon...



Clinical

Recommended
Care Plan

More coming soon...



Billing

Visit Verification

More coming soon...

AlayaFlow Agents

Vacant Visit Scheduling Agent

Resolves call-offs and fills vacant visits

- Finds replacements, sends offers, escalates if needed
- 70%+ disruptions resolved without manual effort

Recommended Care Plan Agent

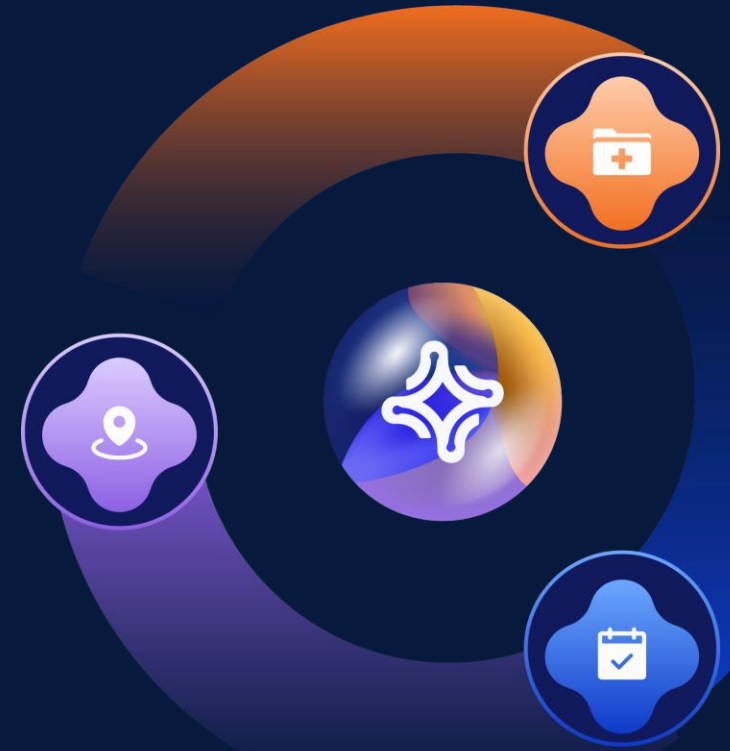
Embedded workflow for care plan generation

- Suggests diagnosis, goals, interventions from assessments
- 50%+ reduction in clinician documentation time

Visit Verification Agent

Automates failed VV triage and resolution

- Analyzes visit data, interacts with caregivers
- 80%+ EVV failures resolved, faster billing, & compliance



Outcome Based Pricing



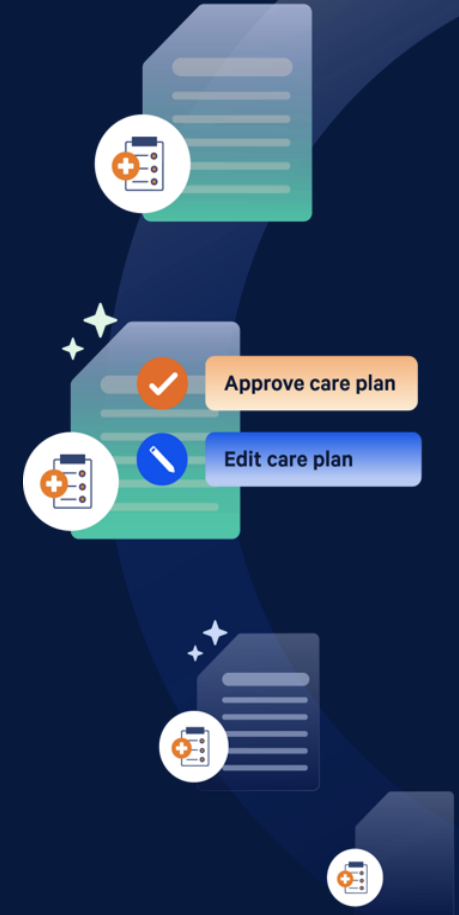
Meet the AI Agents

- ✓ Vacant Visit Scheduling Agent
- ✓ **Today: Recommended Care Plan Agent**
- ✓ Visit Verification Agent



Recommended Care Plan Agent

- ✓ As soon as an assessment is done, the Care Plan Agent acts
- ✓ Interprets assessments, diagnoses and medical history
- ✓ Quickly generates recommended goals, interventions and care plans
- ✓ Front line staff focus on providing care and not admin work
- ✓ Helps standardized care planning across teams





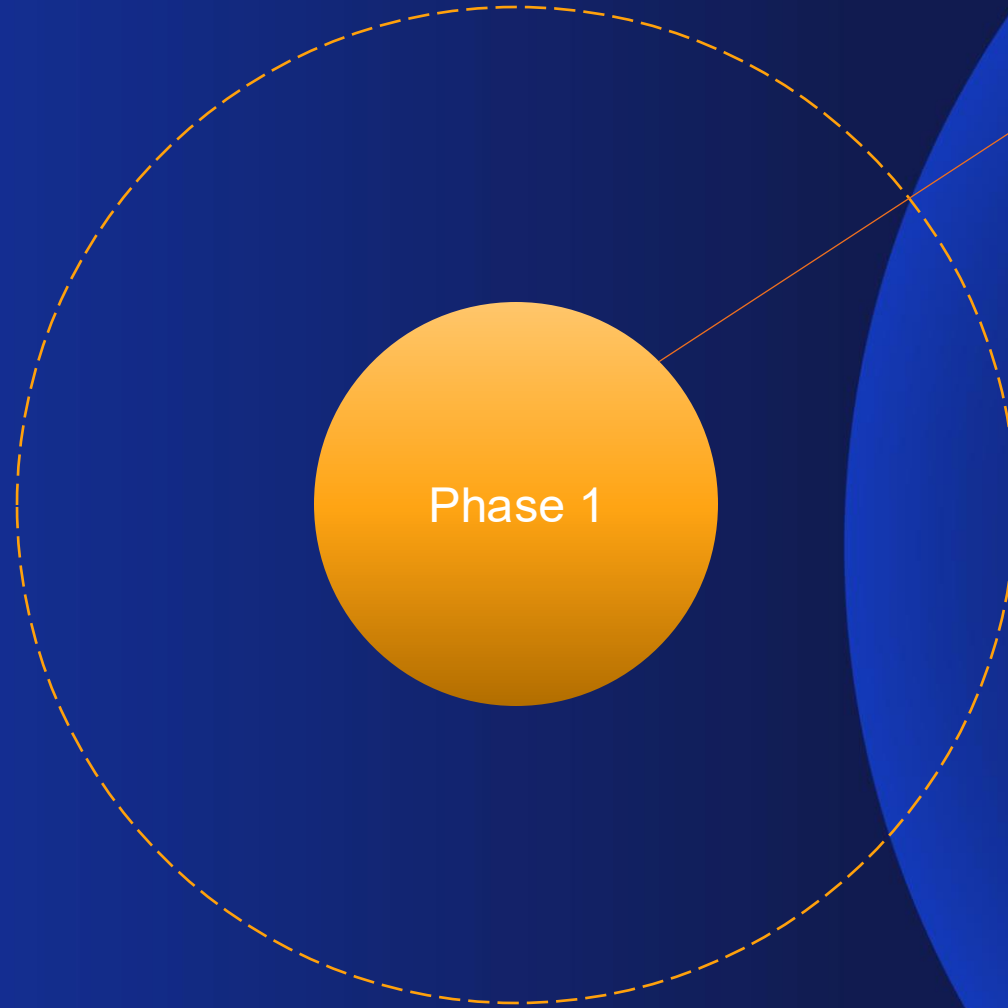


What does adoption look like for your organization?

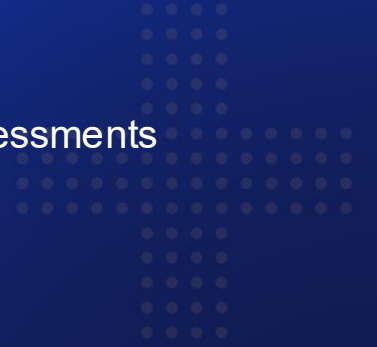


ALAYACARE

Scope &
Impact



Initial Assessments





ALAYACARE

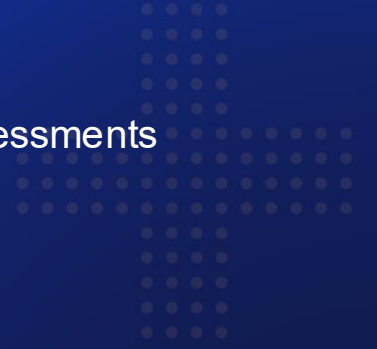
Scope &
Impact



Phase 2

Initial Assessments

Reassessments





Lessons learned from providers with successful AI rollout-outs



Invest in people: AI champion, intentional, structured and frequent training.

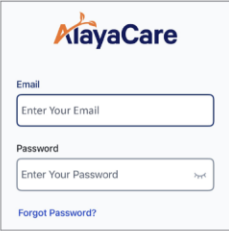


Make experimentation safe: mock runs, quantifiable results are key to success



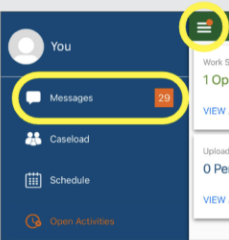
Data strategy is key: knowing your data, data hygiene, visibility

LEARNING ALAYACARE: 1.4 - HOW TO USE LAYLA AI



#1 LOG IN

- Open the AlayaCare app and log in with your email and password.
- If you are asked for the server name, type in the following: careadvantage.alayacare.com



#2 OPEN MESSAGES

- Once you're logged in, hit the icon of the three horizontal lines in the top-left to open the sidebar.
- Then, select **Messages** from the sidebar.



#3 START A CONVERSATION

- Find the sprout icon in the top-right of the screen and tap on it.
- This will open a chat with Layla, just like messaging with a client or care coordinator.



Poll Question

Would you like to schedule a personalized demo to learn more about AlayaFlow?

- Yes, please contact me
- Not at this time



Join us for our upcoming sessions!

Live Platform Tours

✓ **March 26:** Visit Verification Agent

March 31 webinar: Scaling smarter with intelligent workflows

Join us for a conversation with Avid Health at Home CTO, Rob Snyder, as we unpack how a technology-first strategy is helping Avid navigate this landscape.

The graphic is a dark blue rectangular panel with a subtle network pattern. In the top left, there is an orange square with the AlayaCare logo and the word 'WEBINAR' in white. In the top right, the AlayaCare and AVID Health at Home logos are displayed. The main title 'Scaling smarter' is in large white font, followed by the subtitle 'Intelligent workflows that power home-based care growth'. Below this, the date and time 'Tuesday, March 31, 2026 | 2 pm ET' are shown. A 'Register Now' button is at the bottom left. On the right side, there are two circular headshots of speakers: Rob Snyder (Chief Technology Officer at Avid Health at Home) and Tim Van Meer (VP, Customer Growth at AlayaCare). Each headshot is accompanied by a dark blue rounded rectangle containing the speaker's name and title in white text.

WEBINAR

AlayaCare AVID HEALTH AT HOME

Scaling smarter

Intelligent workflows that power home-based care growth

Tuesday, March 31, 2026 | 2 pm ET

[Register Now](#)

Rob Snyder
Chief Technology Officer
Avid Health at Home

Tim Van Meer
VP, Customer Growth
AlayaCare



Q&A

**Please use the Q&A button on your screen
to submit questions**



Thank you!

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