

The All-In-One cloud solution that's reimagining care

AlayaCare is transforming healthcare through world-class, customisable technology.

AlayaCare Residential is a cloud-based platform developed by leading industry experts and clinicians to support the Retirement Living and Residential Aged Care sector. This All-In-One solution is made up of two dynamic components - Clinical Management and Financial Management. The two features can operate independently or together to facilitate a single client record for all facets of residential care.



Tailored for Australian and New Zealand aged care, built on customer insights



Reduces risk to safely manage and store sensitive clinical and financial information



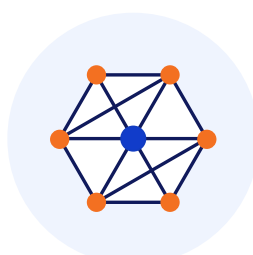
Make evidence-based decisions and provide more efficient and effective services



Easy to use on various devices with simple navigation



A flexible system, easily configured internally to meet the needs of any organisation



Seamless integration and open APIs for versatile aged care solutions

Powerful components, one solution

Retirement Living Financial Workflows

- Unit Price Transparency
- Effortless Resident Billing
- Simplified Ingoing Contributions
- Streamlined Unit Resale
- Flexible Integration



Lifestyle Management

- Lifestyle program management
- Customisable forms and templates
- Progress notes
- Activities Register

Workflows and Events

- Workflow events that trigger automated clinical tasks and alerts
- Customisable Event Templates
- Track required actions, outcomes, appointments and documentation
- Supports audit and reporting requirements

Accommodation Payment

- Simple accommodation payment setup
- Auto draw-down for fees and charges
- Auto or manual settlement of RAD
- Auto calculation of RAC/DAP/DAC
- Streamlined Accommodation payment separation interest calculation (accruals and actuals)

Subsidy Management

- Fully AN-ACC compliant
- Aged Care Web Services - Event Submission and Subsidy Claiming
- Auto calculation of subsidy accounting for supported ratio and respite usage
- Subsidy Reconciliation

Facility/Resident Management

- Facility set up grouping wings, rooms and beds
- Leave and departure management
- Configurable funder set up, billing frequency and ledger rules
- Manage bed prices, supported ratio and capping setup

Billing

- Streamlined invoicing for all funders
- Simplified backbilling and invoice reversal
- Direct debit setup
- Resident tax invoice/statement creation and email delivery
- Efficient storage of invoices and statements for resident profiles
- Automatic final invoice generation for departed residents

Enquiry and Waitlist Management

- Capture enquiries from prospective residents
- Manage facility waitlists
- Convert applicants to admissions
- Resident status history

Reporting

- Operational reports
- Financial reports
- Statistical reports
- Quality indicator reports
- Clinical reports

Clinical Management

- Customisable Care Plans and Assessments
- Customisable templates and note types
- Behaviour Charting, Assessment and Support Plans
- Pain, wound and medication management
- Hazard, Incident, Infection and Quality Improvement Registers